

January 22, 2021

## Building & Land Use Trends

Based on six (6) months of performance data, the County's commercial and residential activity continues to slowly recover from the economic shutdown caused by the global pandemic. Below please find several key data points comparing activity for the first half of FY 2020-2021 to the first half of FY 2019-2020.

A summary of the key points is as follows: (1) new home construction permits are trending consistently with same time period last fiscal year; (2) overall building permits continue to trend higher; (3) the overall value of construction permits has declined; (4) new business development leads and existing industry visits are trending ahead of last fiscal year; (4) Deeds of Trust indexed have jumped as a result of lower mortgage rates and the increased volume of re-financing.

| Indicator                                       | July-Dec.<br>(FY 19-20) | July-Dec.<br>(FY 20-21) | %<br>Diff. |
|---|-------------------------|-------------------------|------------|
| New Active Leads in EDC                         | 5                       | 12                      | +140%      |
| Site Visits and/or Prospect Follow-Up for EDC   | 40                      | 44                      | +10%       |
| Existing Industry Visits                        | 16                      | 19                      | +19%       |
| Building Permits Issued                         | 2,258                   | 2,545                   | +13%       |
| New Home Construction Permits                   | 168                     | 167                     | -0.6%      |
| Total Permit Value (\$ millions)                | \$57.73                 | \$49.85                 | -14%       |
| Major Subdivisions                              | 1                       | 0                       | -100%      |
| Deeds of Trust Indexed                          | 1,234                   | 1,728                   | +40%       |
| Phone Calls - Central Permitting                | 10,071                  | 11,041                  | +10%       |
| Customers Served at Counter- Central Permitting | 2,378                   | 1,912                   | -20%       |

## Community Paramedic Program Assist with COVID-19 Vaccine Distribution

The County's Community Paramedic program is partnering with the Health Department and SCUSA to provide COVID vaccines to eligible individuals when they do not have transportation. When folks call SCUSA to schedule transportation to the COVID vaccine drive-thru clinic, SCUSA is coordinating with our Community Paramedic service in EMS to provide the vaccine.

This partnership enhances the efficiency of SCUSA so a vehicle is not tied up for 30+ minutes waiting in the vaccine line, and our Community Paramedics can fairly quickly administer the vaccine to those without transportation.

## COVID Vaccine Update

The County has currently administered 1,988 doses of the COVID vaccine. County staff averaged 284 doses per day this week, and 330 on Friday, January 22.

The hotline has been an issue due to the overwhelming call volume. Approximately 3,000 calls were made to the hotline on Tuesday, January 19, and 1,500 were made on Wednesday, January 20. This equates to 7 calls per minute on 1/19 and 3.5 calls per minute on 1/20. Further, the average call duration was 4 minutes.

County staff have been closely monitoring the volume of calls and re-deploying staff to enhance our ability to answer more calls on the hotline. A total of twelve (12) full-time staff have been temporarily re-assigned from other County departments to enhance our efforts. Further, temporary staff have been hired.

Additionally, the County has invested in software that will allow us to provide residents with an opportunity to schedule their own appointment on-line. The software is currently being vetted and beta tested internally by staff before we roll it out to the public. Our goal is to make this scheduling portal available to citizens as we progress to future priority groups based on the State's vaccination priority process.